



Helping people make successful building insurance claims

## Aspray can help you experience a less stressful property insurance claim for your home or business

If your home or business premises has been damaged, and you need to make an insurance claim, Aspray can help you achieve a fair settlement from your insurer.

Once your settlement has been agreed Aspray will instruct and oversee vetted contractors from your local area to reinstate and repair your property. A local Aspray loss assessor will ensure that your property is reinstated to its previous condition as quickly as possible.

There is no charge\* to you, the policyholder, for the Aspray service provided that you authorised us to use our own vetted sub-contractors to complete any repair or reinstatement works.



Call **0800 077 6705**  
or visit **www.aspray.com**

\*Any excess stated within your policy will still apply. \*\*Aspray Ltd will give you £100 towards your insurance excess when you instruct us to manage your claim and all restoration works have been completed. Terms and conditions apply. Aspray Ltd is authorised and regulated by the Financial Conduct Authority for claims handling only.



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**'BESTLET  
ANGLIA'**  
when you  
call



## Top tips for a tip top property

**They say prevention is better than cure. That is certainly the case when it comes to your property. By carrying out these simple tasks you can safeguard your home or business, making it secure and ready to withstand the worst of the weather.**

**Roof:** make a visible check of your roof to ensure there are no slipped tiles. High wind could blow tiles off the roof, damaging whatever they hit, as well as increasing the chance of leaks

**Drains and gutters:** ensure that drains and gutters are clear and silt-free

**Walls:** make sure your damp proof course is not bridged by debris

**Garden:** prune any trees near to your property to prevent branches falling onto walls or into windows during high winds

**Security:** check that your security lights and their sensors are working properly

**Garage/shed:** ensure the locks on outside buildings are in good working condition

**Water:** check your stopcock and review the insulation of the pipes and tank in the roof – a cold snap could freeze the tank. It is also a good idea to get your central heating boiler serviced regularly

**Electric:** check plugs and sockets for cracks and damage. Have them replaced if necessary. Check your fuse box and make sure you have spare fuses to hand

**Alarms:** regularly check that smoke alarms are working – if you do not have them make it a priority to install them. If you have a burglar alarm ensure it is serviced

**Insurance:** make sure your property is fully covered and any valuables or additions, such as a new conservatory or extension, are included on your policy. Ask yourself if the value of your insurance covers the cost of replacing your property and its contents. If you are unsure then you should speak to your Insurance Broker

Call 0800 077 6705 or visit [www.aspray.com](http://www.aspray.com)



Please retain and submit in the event of a claim



**ASPRAV**  
Caring for property insurance claims

VOUCHER

**This voucher entitles you to £100 off your insurance excess when using Aspray to take care of your property insurance claim.**

Aspray can help smooth the claims and repair process on property damage insurance claims when you instruct them to act on your behalf. Aspray will help secure a fair settlement from your insurer and oversee local contractors to reinstate your property to its previous condition as quickly as possible.

Contact us:

Call **0800 077 6705**

Visit **[www.aspray.com](http://www.aspray.com)**

Please note voucher can only be used on claims valued over £1,000.

**£100**  
VOUCHER